Design X Social Challenge 2022 Presentation Template

This deck is a workbook, designed to help you complete the project successfully. Please follow the instructions provided in each slide.

IMPORTANT INSTRUCTIONS:

- If you have a Google account, sign in and **make a copy of this deck** before you add your content.
- If you don't have a Google account, go to File > Download this file as Microsoft Powerpoint and use.
- You will be provided with a clear instructions deck for more details on how to submit, etc.,



FoodSmart: a sustainable app to reduce food wastes and hunger

Theme: **Design for Crisis** Rebuild and heal the world with design

July 23rd – US, Canada, and UK

Team 70



Name : **Stephanie Doan** From US Designer



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Name : **Shannon Chan** From UK Designer



Name : **Joyce Yang** From US Designer

Profile Photo **Vibhuti Agrawal** Mentor

Problem Identified

PROBLEM DESCRIPTION

Food waste and food insecurity

Crisis Examples: Food Wastage and Hunger

Narrow down: Supermarket, restaurants bin out food that don't get sold, while many people don't even get to eat a single meal a day, not to mention the environmental impacts.

• PERSONAL - Reimagine the life operating system

- How can we make these systems robust/sustainable?
 - Large quantities of food that would previously be placed in landfills can now be repurposed and distributed. The goal of **FoodSmart**, is to avoid depletion of resources and drive sustainability. The byproduct of this system will help decrease food insecurity/shortages for those who face food insecurity.
- How can we help people overcome post-crisis trauma?
 - Supermarket/restaurant owners take part in solving the food waste and shortage issues, meanwhile residents also contribute to repurposing unsold food.
 - Excess food scraps that are unnecessarily placed in landfills eventually contribute to 12% of total global methane emissions, which eventually release extra methane into the atmosphere, which contributes to global warming. We can help people overcome this post-crisis trauma by educating the public on ways to limit food scraps, and creating a community that have the same goal in mind.
- SYSTEMS/GOVERNANCE Redesign government systems & policies. How can these systems and the governance be citizen inclusive or citizen-led with people as stakeholders?
 - **FoodSmart** puts the responsibility of sustainability in the hands of citizens, specifically consumers and restaurant owners. Food Insecurity has been exacerbated with the global pandemic and our solution will address this issue. The nature of FoodSmart is conducive to citizen support, as our users, citizens, are able to control how they will repurpose the food scraps.



Urgency/Importance

WHY IS IT AN URGENT PROBLEM?

Land, energy, and water are among the key resources needed for food production. According to the Intergovernmental Panel on Climate Change, food waste accounts for 25-30% of all food produced globally and 8-10% of all greenhouse gas (GHG) emissions.

If food waste were a country, it would be the world's third largest emitter after China and the USA.

- The U.N. report estimates <u>17%</u> of the food produced **globally** each year is wasted. That amounts to <u>931 million</u> <u>metric tons (1.03 billion tons)</u> of food.
- US restaurants generate an estimated 22 to 33 billion pounds of food waste each year. Institutions —
 including schools, hotels and hospitals generate an additional <u>7 to 11 billion pounds per year</u>. Approximately
 <u>4-10%</u> of food purchased by restaurants is wasted before reaching the consumer.
- Approximately <u>85% of the food that isn't used in a typical American restaurant is thrown out</u> while only a small percentage is recycled or donated.
- <u>More than half of the food produced in Canada are wasted each year.</u>
- Meanwhile in the UK, food waste from households and businesses is still around 9.5 million tonnes (Mt). <u>70%</u> of which was intended to be consumed by people. This had a value of <u>over £19 billion a year</u>, and would be associated with <u>more than 25 Mt of GHG emissions</u>.
- In developed countries, the issue of household food insecurity is affecting 8 to 20% of the population. For example, in the **US**, <u>1 in 10</u> households are struggling with food insecurity.
- <u>7%</u> of the **world population** are undernourished.



Persona 1 Restaurant Owner/ Sustainability Advocate



Sarah Johnson

Age: 38 Occupation: Restaurant Owner Location: New York, US Education: MBA Marital Status: Married with 2 kids

Goals

- · Manage the restaurant efficiently
- Limit food waste that ends up in landfills by donating leftover food, and as a byproduct bridge the gap with food insecruity, instead of throwing away unsold food
- · Enjoy free time with her 2 kids and teach them sustainable habits
- · Make a positive impact for sustainability

Bio

I am a restaurant owner and an advocate for efficiency, sustainability and decreasing food waste. I want to limit the amount of food waste that typically gets thrown into landfills, by finding ways to donate leftovers. On the weekends, I enjoy spending time with my 4 year old and 8 yera old, doing activities outside, such as gardening and going to the beach. Recently, I have started bringing my littles to the beach with me for cleanups. My husband and I switch off on cooking and use the herb, fruit and vegetable from our home garden. We also make sure to make our own lunch to bring into work the next day, so that we are not contributing to plastic waste unesssarily.

Favorite Quote

"Each one of us matters, has a role to play, and makes a difference. Each one of us must take responsibility for our own lives, and above all, show respect and love for living things around us, especially each other." – Jane Goodall

Tech Saviness

Uni Device	Multi Device
Unplugged	Always On
Closed	Willingness to Learn

Frustrations:

• The food that there is a large quantity of food that is still edible, ending up in landfills, which contributes to greenhouse gas emissions.

Restaurant food source:

- Natural, organic and locally grown/ raised ingredients
- Grows herbs in her own restaurant garden

Favorite food spots:

- · Wholefood
- Local farmers markets (Hell's Kitchen, Union Square, Astoria, etc)
- Package-free shops

Psychographic:

- Concerns about what is happening around the globe
- Believes and is concerned with climate change
- Cares about the community and sympathises with people who are in need
- Recycles trash in her own household as well as the restaurant
- A part of charity organization, donates money regularly to Green Map System.
- · Likes to give back to the society
- Positive in life and believes we can solve most issues with commitment and hard work.
- Buys only natural and organic goods if possible

Persona 2 Single Mother Facing Food Insecurity



Olivia Smith

Age: 34 Occupation: Single mom Location: New York, US Education: High School Diploma Marital Status: Single mom with 3 kids

Goals

- Provide enough nutrious food options for her children
- Make enough money to purchase enough food and other necessecities
- · Help her children create good eating habits
- Reduce the cost of spending on groceries/food
- · Save money on food to send children to college

Bio

I am a single mother of 3 children - Liam (18), Michael (6), and Gracie (4). I had Liam when I was 16 and was barely able to complete my high school education. I work 3 jobs just make ends meet for my children. My weekday work includes being a home health aide and server and during the evenings and weekends I am a bartender. Because I work the majority of the day until pretty late in the evening, my eldest son, Liam, watches over Michael and Gracie during school nights. Liam is about to start his first year at the nearby community college to study economics, and will be attending lectures virtually. On the weekends, Liam also works as a part time sales associate at Journeys, to help save up for university.

Favorite Quote

"We all have a part to play"

Uni Device	Multi Device
Unplugged	Always O
Closed	Willingness to Learn

Tech Saviness

Frustrations

- Working 3 jobs just make ends meet is exausting and taking a toll on Olivia's mental health.
- Food prices are always increasing, and it is expensive to find fresh produce at an affordable price.

Food source

- · Nearby discounted grocery stores,
- Supplimental Nutrition Assistant
 Program
- Food pantries and community kitchens.

Favorite food spots:

- Walmart
- McDonald's, Taco Bells

Psychographic:

- Looking for free food/discounts at local restaurants or grocery store around her
- Cares about the community and maintains a good relationship with neighbour
- Tries her best to maintain a good work-life balance by dedicating family time and self care time.
- Tries her best to cook with healthy and natural ingredients for her kids
- Does not have much time to prepare meals for herself and the children
- Works hard every day while trying to save every penny for her children

STAGE 1 SUBMISSION

Now that you have completed all the previous slides, please submit & share your deck to team@umo.design

Make sure you have completed: **Slide 4 -** Problem Identified **Slide 5 -** Why the identified problem is an urgent one **Slide 6 -** Target user persona(s)

IMPORTANT INSTRUCTIONS:

- Share a link to your Google Slides document or your Microsoft Powerpoint which ever you are working with, to team@umo.design
- For sharing a Google Slide deck properly click on the Share (yellow button in the top right corner), Make sure "Anyone with the link" option is enabled. Then copy the link and email.

Explorations

SOLUTIONS & IDEAS

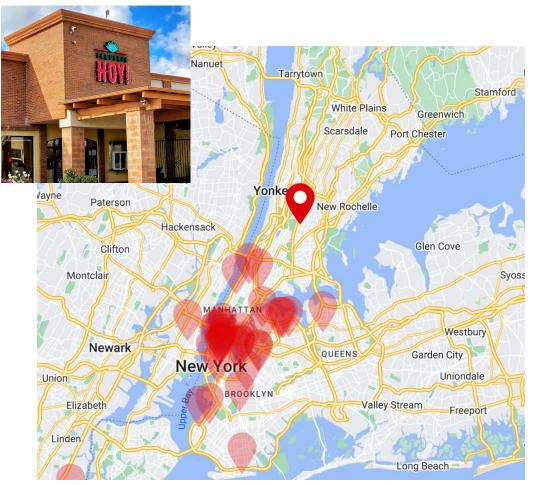
Capture and describe one or two alternative solutions you've considered

Here are some solution that we have:

- Collaboration with local food bank/charity organization
- Connects it to uber eats for a delivery fee
- Connects to local shelter

These are <u>some of the restaurants in New York City</u> that we are consider to include for our app FoodSmart that we are focus on local restaurants:

- Kingston Tropical Bakery
- Hudson Smokehouse
- Ruta Oaxaca Mexican Cuisine
- Golden Palace Gourmet
- Taqueria Hoy we choose this restaurant
 with their menu for our *high-fidelity mockup*

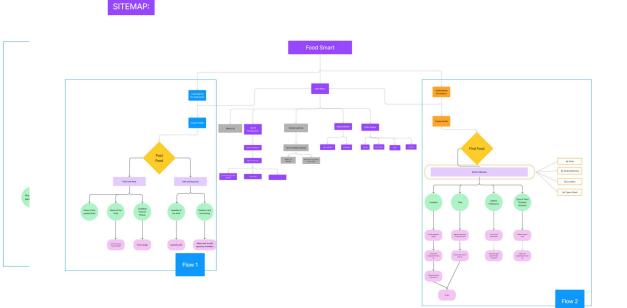


Final Solution & Innovation

HOW DOES YOUR SOLUTION ADDRESS THE PROBLEM IDENTIFIED? HOW IS IT INNOVATIVE?

Describe your solution. How it benefits your user(s) and the experience it offers. How is it unique and innovative?

Our FoodSmart **fights against food waste** by <u>connecting</u> *business owners and citizens/people* in need in New York, to give out surplus food that would otherwise be thrown away. The APP also *enhances the sense of* **community** through providing food for free.



This is a link to our <u>SITE MAP</u>

User Experience

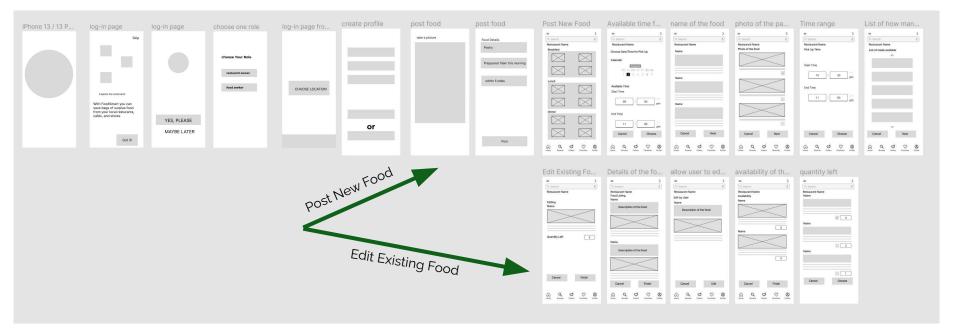
HOW DOES THE UX OF YOUR SOLUTION LOOK LIKE?

Please use any medium to communicate/ demo the UX of your solution. **NOTE:**You could post a max of 5 mockups or sketches to clearly demonstrate your solution. AND \OR Insert a video demo link (Highly encouraged)

- Based on our <u>SITE MAP</u>, we are divide to three sections Main Menu, Post Food from the restaurant and Find Food from residents/citizens.
- We focus on <u>Post Food from the restaurant</u> to work with and here is our mockup <u>Low-fidelity Wireframe</u> for restaurant to Login and Post Food.
- See the next slide include with our low-fidelity
- This is a link to our low-fidelity wireframe Low-fidelity wireframe

Low-fidelity Wireframe

- This is <u>Low-fidelity wireframe</u> start with login, create profile, and post food from the restaurants
- We focus on the post food wireframe and we are creating **two sections**:
 - 1. Post new food
 - 2. Edit existing food



Design Process

DESIGN PROCESS FOLLOWED

Describe the process you have followed.

- We create low-fidelity for Flow 1- Restaurant Post Food, hi-fidelity for Flow 2-Resident Find Food
- We create style guide include logo, typography and color palette
- We also create elements and components for our project
- This is a link to our <u>Digital-fidelity</u>
- See all slides below for the mockup that we have for FoodSmart app project

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Style Guide

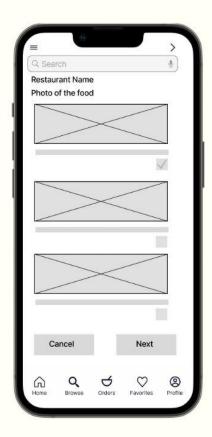
Elements + Components

Low Fidelity Mockup

Restaurant Post Food

take a picture	Food Details	Q Search	Q Search
	Pastry	Restaurant Name	Restaurant Name
	rastry	Breakfast	Choose Date/Time for Pick Up
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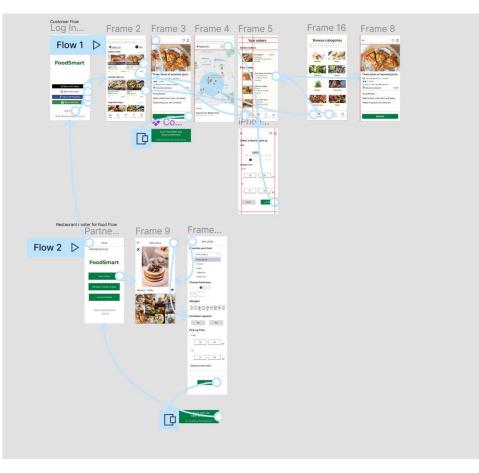




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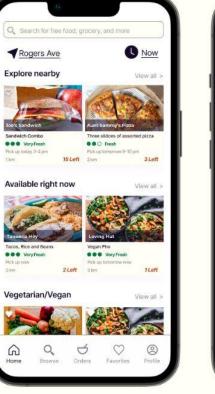
High-fidelity prototype

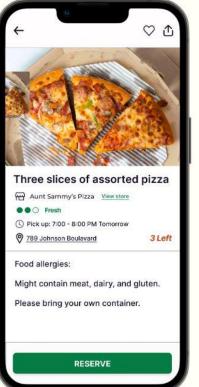


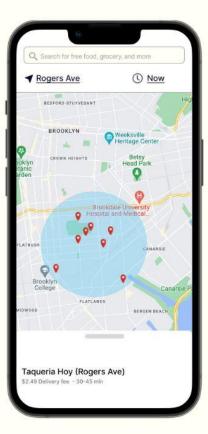
High Fidelity Mockup

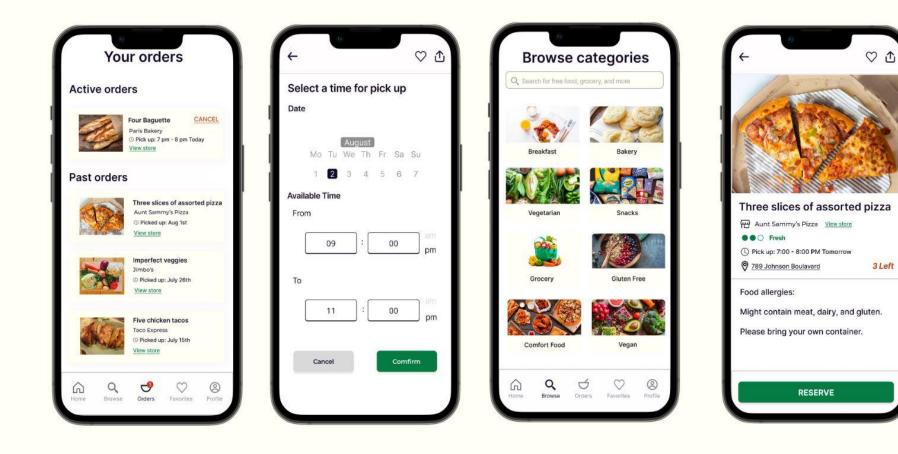
Resident Finding Food









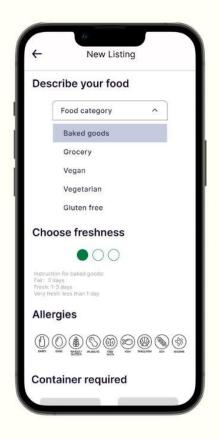


3 Left

Restaurant Post Food







Impact on the Society

IMPACT OF YOUR SOLUTION

Describe how your solution positively changes/impacts the target user. How does it enrich the lives of your target users?

By donating excess food, companies can **directly assist** those who are living in difficult situations while also having a positive effect on the environment. Giving out extra or leftover food brings **6 major positive effects** on society:

- 1. Assist users who are <u>socially disadvantaged</u> and <u>in need of</u> <u>food assistance.</u>
- 2. **Reduce** cost of living under this *post-pandemic* inflation society.
- 3. Reducing trash *disposal expenses.*
- 4. Boost employees' *morale*.
- 5. Lessen company's *environmental impact*.
- 6. **Fight** climate change by *lowering* the greenhouse gas emissions related to food waste.

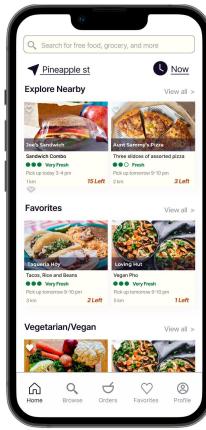


Sustainability

HOW IS YOUR SOLUTION SUSTAINABLE?

Describe how your solution tackles the challenges in case of a Next Wave. How is your solution long-lasting? How is it sustainable? How is it good for the planet?

- Less than **3 percent of U.S. wasted food** is recovered (e.g., to feed people or animals) or composted, and the remainder is sent to landfills or incinerated. Food represents the single largest component (21 percent) of solid waste in landfills and incinerators.
- Our vision is to create **hyperlocal food-sharing networks**. We are confident that FoodSmart can contribute to the development of a society in which **no more food is wasted** and **everyone** has <u>access to</u> <u>delicious food without endangering the</u> <u>environment.</u>
- This is a long battle but together as a community, we can end food waste and rethink consumption.



List of restaurants nearby that residents can come to get the free food

Q Search for free food, grocery, and more Rogers Ave (Now BEDFORD-STUYVESANT BROOKLYN Weeksville Heritage Center CROWN HEIGHTS Head Park Brookdale University Hospital and Medical. ATBUSH ANARSIE Brooklyn College Canarsie FLATLANDS noowa BERGEN BEACH Restaurant Name Taqueria Hoy (Rogers Ave) \$2.49 Delivery fee - 30-45 min

Location trackers to help residents can come to get the food

Practicality & Business Viability

HOW CAN YOUR SOLUTION BE IMPLEMENTED AND SUCCESSFUL? Describe briefly how your solution can be implemented effectively and efficiently.

For partners:

- We offer a completely managed service to our partners, including <u>all delivery with UberEats</u>, and <u>pickup schedules</u> to make it simple to achieve maximum redistribution.
- Additionally, we provide complete **traceability** of any food surplus so that partners can confidently measure and report while also adhering to legal requirements.

For citizens:

• Collecting food is easy! Simply browse the listings available nearby, you can use to **filter function** that *features dietaries, distances and food type*, then request whatever your fancy and **pick up** at a *specific time* or *request delivery for an extra fee.*



This is a page that partners (restaurants) can login to post food and manage all the list of existing foods

Video Submission

<u>UMO_Design x Social Challenge 2022_Team 70</u>

STAGE 2 Final Submission

Now that you have completed the all sections in the deck. Please send an email out to ensure that your submission is on time.

IMPORTANT FINAL SUBMISSION INSTRUCTIONS:

Please ensure that you submit the following:

- **Presentation Deck** Review your deck for completion and submit
- Video Create a 3 min video (DO NOT EXCEED 3 mins) for the jury to evaluate and for the public voting. Imagine watching your video without any context. It should tell everything about the project, highlighting the problem, solution, and impact. Structure your video based on the evaluation criteria <u>here</u>
- **Submission form** Complete a final submission form and embed a video link and the presentation link <u>here</u>

Final Submission form link To be published

Thank you from Team 70!